Travel Automation

SoftSuitCaseOffice is a Mid-Office system specifically designed for the Travel Industry by IT professionals that have been involved in the travel business for more than 15 years.

It seamlessly integrates with SoftSuitCase-Online, our online booking system and has the ability to simultaneously interface with any or all the CRS (GDS) like Amadeus, Galileo (Apollo), Sabre and Worldspan.

soft SuitCase

SuitCase2007 Office has been designed to receive reservation information from a Front Office System, such as an Online Booking System and/or any CRS like Amadeus, Galileo, Sabre and WorldSpan.
The reservations made, are transmitted from the Online Booking System or CRS to SuitCase 2007 and are presented as Orders.
Each Order is associated with a Customer or purchaser, who may or not be one of the passengers in the reservation. Customer Information is stored in a database, for future reference, promotional mailings and purchases.
An Order has all the information sent by the Online Booking System or CRS like the PNR or multiple PNR's, passenger names, flight segments, etc.

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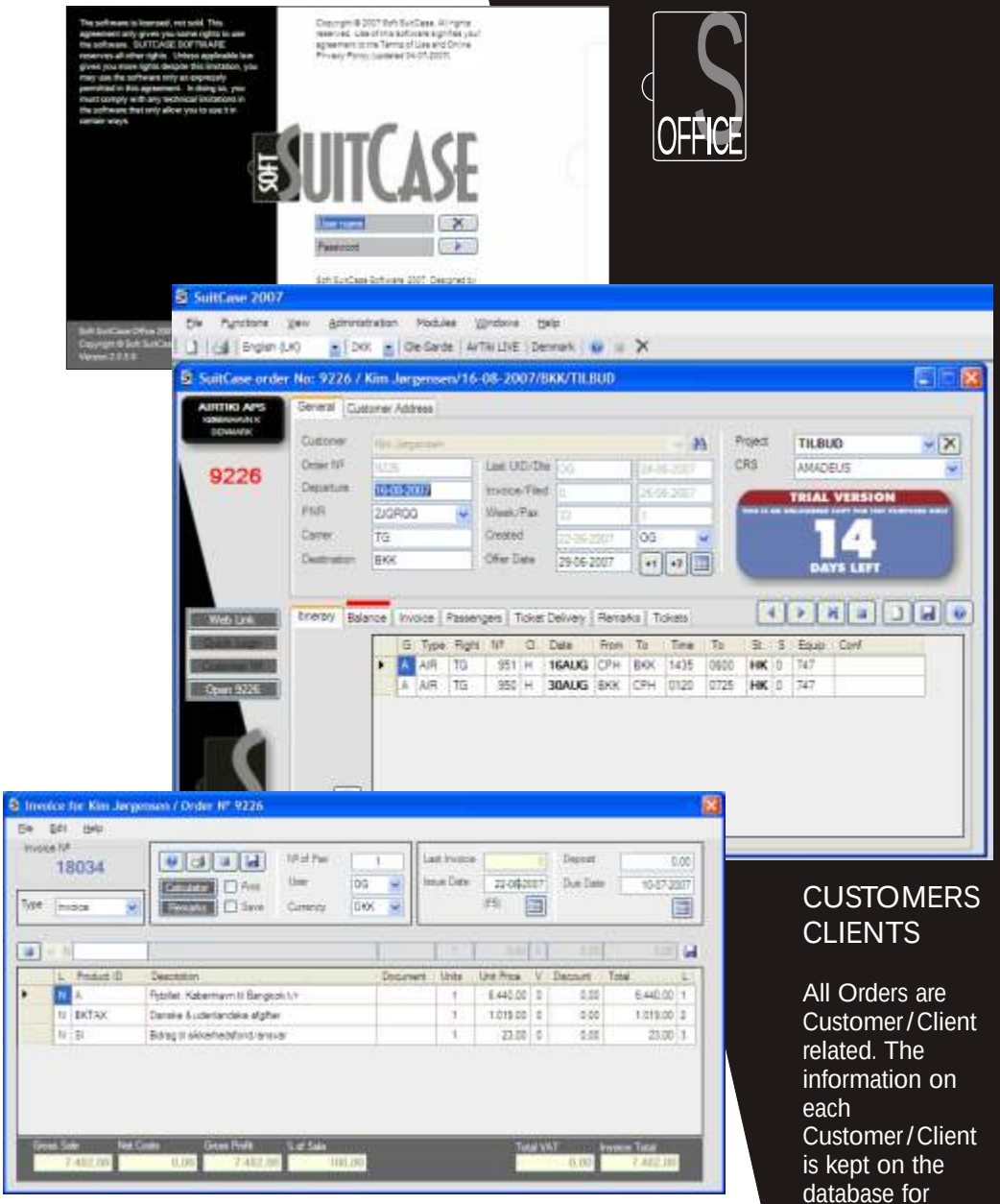
ORDERS

All the information included in the PNR's, which have been transferred from any or all of the CRS (GDS) is placed as an ORDER. An Order may have multiple PNR's.

The Order offers a quick glance at all the information related to that Order, like the invoice, tickets, passengers, segments, payments, special remarks etc.

From the Order, the user has access to all the other modules of the system, which in turn allow the user to expand, edit, add, delete, print, issue etc the information about the customer/client, segments, invoices, suppliers, products, carriers, destinations, tours etc.

Once an Order has been completed, the system generates a customized e-mail or print file. If the payment is correct and relevant, an e-ticket is also generated.



INVOICES

The Invoice or invoices for each Order are automatically generated by the system. Invoice lines may be added, deleted or edited. Invoice Lines may also be pre-defined.

All ticket and Voucher numbers are related to an invoice, insuring that all are accounted for and none are lost.

CUSTOMERS CLIENTS

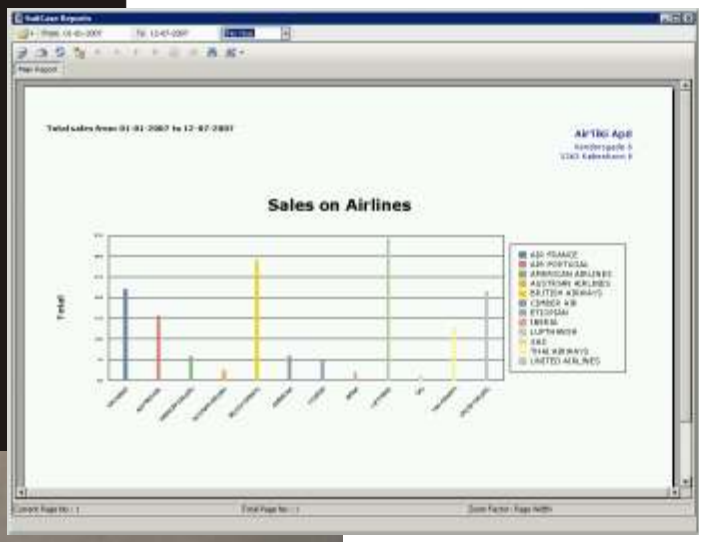
All Orders are Customer/Client related. The information on each Customer/Client is kept on the database for future purchases, marketing etc.

ITINERARIES

The system automatically generates an itinerary for each ORDER; which may be customized. These customized itineraries are printed using Crystal Reports. The itineraries include all the segments related to the Order, be they flights, hotels, car rental or tours. All prints can be send by Email as PDF files.

REPORTS / STATISTICS / COMPARATIVES

Crystal Reports is used to view all the information stored on the database. These up to the minute, user defined statistics and comparatives, may be generated by Customer, by Carrier, by Destination, by User, by dates, by period, by Order Status, by VIP Group etc., or any combination thereof.



I refuse to answer that question on the grounds that I don't know the answer.
- Douglas Adams

The secret of managing is to keep the guys who hate you away from the guys who are undecided.

- Casey Stengel

HARDWARE / SOFTWARE REQUIREMENTS

SoftSuitCaseOffice and the SoftSuitCase Online do not have any special hardware requirements, except those recommended for running Microsoft XP, Vista or Server. In addition to SoftSuitCaseOffice and/or SoftSuitCase Online software; a database and a PDF reader are required. Microsoft SQL Server 2005 Express Edition and Adobe® Reader are the defaults and are included in the Setup install.

DATABASE

The standard database that comes with the install is Microsoft SQL Server 2005 Express Edition. However, most other databases are also supported.

MULTILINGUAL

The SoftSuitCase System is completely multilingual. At this moment Danish, English, French, German, Spanish, Portuguese, Swedish and Norwegian are standard. However any other language or dialect of a language may be added, just contact us. An installation may run multiple languages as every user has the option of selecting their preferred language.

ORDER STATUS and VIP GROUPS

User defined and user customized Order Statuses may be created, as also VIP Groups. These may then be used for the Crystal Reports to produce statistics and comparatives.

HOTELS, CAR RENTAL and TOURS

Create your own customized Hotel and Tour offerings. Create independent segments or add them to an existing Order. Store images of the Hotels and Tours you offer and create PDF brochures and / or Web Pages.

ACCOUNTING / ADMINISTRATION

The SoftSuitCase Office allows you to either use the accounting procedures included in the system or use an interface to your existing back-office accounting system.

Time is a great teacher, but unfortunately it kills all its pupils.

- Hector Berlioz

OFFICE

What day of the week is Thursday?
- Bill Camp

The automated interface substantially Reduces, data entry errors.

Accelerated Learning Curve, assures new employees are up to standard in a short time.

It is Flexible enough to cover the needs of both, the leisure and business travel agencies.

Save money and time, by not having to maintain awkward dissimilar systems and procedures.

Compatibility, it's easy to switch be-ween any or all the 4 major CRS (GDS).

Fully scalable solution, as you can add more users Only when needed.

SoftSuitCase, is the Best in its class, made by professionals with many years experience within the travel in-dustry.

Best Value, Ex. A Travel Agency with 3 workstations can be up and running for as little as US$ 2,985.00.

It is Easy to add modules according to you specific needs.

Easy Add-On tools to Increase up-selling and offer more services at the moment of the sale

Never let a computer know you're in a hurry.
- *Anonymous*

Technical Specifications	
Operation systems	Microsoft WindowsNT© Microsoft Windows2000© Microsoft Windows2003© Microsoft Vista©
GDS	Amadeus, Sabre Worldspan & Galileo
Minimum requiments Workstations	Microsoft Vista© 1 GB RAM Others 512 GB RAM 5 GB Harddisk
Minimum requiments Server	Microsoft Windows2000© Microsoft Windows 2003© 2 GB RAM 50 GB Harddisk In installations less than 6 users server can be Microsoft Vista© or Microsoft WindowsNT©
FrontOffice	Microsoft IIS
Online Booking	Microsoft IIS
Platform	Microsoft.NET©
Communication	Internet required Min. 2 Mbit download
Multi Locations	Yes, please contact Soft SuitCase for information
Max Users	No maximum
Free support	45 days after installation
Free test	30 days

SoftSuitCase is a complete, fully integrated Front-Mid and Back Office system that is Easy to learn and in a very short time.

It avoids Duplicate work, so common within the Travel Industry.

It Increases the booking efficiency by a factor of 3.

Be more Professional, in front of your customers / clients, with better looking and presented invoices, itineraries, e-tickets etc.

Increase your sales exposure, by allowing your existing customers access to online services.

Risk free, because you can test everything for free for 30 days.

It is a Onetime Investment, as no yearly licenses are required.

Quick Implementation, you simply download and install it yourself. Automatic updates are also included.

Great reports and statistics mean you can see where your Profits are generated.

No Additional hardware or software required, use what you already have installed.

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